

USER'S MANUAL

TwinFresh Elite 160

TwinFresh Elite 160 L055

TwinFresh Elite 160 L07

TwinFresh Elite 160 L1

TwinFresh Elite 160 Pro

TwinFresh Elite 160 Pro L055

TwinFresh Elite 160 Pro L07

TwinFresh Elite 160 Pro L1

TwinFresh Elite 200

TwinFresh Elite 200 L055

TwinFresh Elite 200 L07

TwinFresh Elite 200 L1

TwinFresh Elite 200 Pro

TwinFresh Elite 200 Pro L055

TwinFresh Elite 200 Pro L07

TwinFresh Elite 200 Pro L1



Single Room Heat Recovery Ventilation Unit

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This user's manual is a main operating document intended for technical, maintenance, and operating staff.

The manual contains information about purpose, technical details, operating principle, design, and installation of the TwinFresh Elite 160/200 (Pro) (L055/07/1) unit and all its modifications.

Technical and maintenance staff must have theoretical and practical training in the field of ventilation systems and should be able to work in accordance with workplace safety rules as well as construction norms and standards applicable in the territory of the country.

SAFETY REQUIREMENTS

This unit is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the unit by a person responsible for their safety. Children should be supervised to ensure that they do not play with the unit.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Cleaning and user maintenance shall not be made by children without supervision.

Children shall not play with the appliance.

Connection to the mains must be made through a disconnecting device, which is integrated into the fixed wiring system in accordance with the wiring rules for design of electrical units, and has a contact separation in all poles that allows for full disconnection under overvoltage category III conditions.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a safety hazard.

Precautions must be taken to avoid the back-flow of gases into the room from the open flue of gas or other fuel-burning appliances.

Ensure that the unit is switched off from the supply mains before removing the guard.

Do not attach the product to the support using glue or adhesives. Use only the fastening method specified in the "User's manual".

All operations described in this manual must be performed by qualified personnel only, properly trained and qualified to install, make electrical connections and maintain ventilation units.

Do not attempt to install the product, connect it to the mains, or perform maintenance yourself. This is unsafe and impossible without special knowledge.

Disconnect the power supply prior to any operations with the unit.

All user's manual requirements as well as the provisions of all the applicable local and national construction, electrical, and technical norms and standards must be observed when installing and operating the unit.

Disconnect the unit from the power supply prior to any connection, servicing, maintenance, and repair operations.

Connection of the unit to power mains is allowed by a qualified electrician with a work permit for the electric units up to 1000 V after careful reading of the present user's manual.

Check the unit for any visible damage of the impeller, the casing, and the grille before starting installation. The casing internals must be free of any foreign objects that can damage the impeller blades.

While mounting the unit, avoid compression of the casing! Deformation of the casing may result in motor jam and excessive noise.

Misuse of the unit and any unauthorised modifications are not allowed.

Transported air must not contain any dust or other solid impurities, sticky substances, or fibrous materials.

Do not use the unit in a hazardous or explosive environment containing spirits, gasoline, insecticides, etc.

Do not close or block the intake or extract vents in order to ensure the efficient air flow.

Do not sit on the unit and do not put objects on it.

The information in this user's manual was correct at the time of the document's preparation.

The Company reserves the right to modify the technical characteristics, design, or configuration of its products at any time in order to incorporate the latest technological developments.

Never touch the unit with wet or damp hands.

Never touch the unit when barefoot.

BEFORE INSTALLING ADDITIONAL EXTERNAL DEVICES, READ THE RELEVANT USER MANUALS.



THE PRODUCT MUST BE DISPOSED SEPARATELY AT THE END OF ITS SERVICE LIFE

DO NOT DISPOSE THE UNIT AS UNSORTED DOMESTIC WASTE

WARNING – TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:



USE THIS UNIT ONLY IN THE MANNER INTENDED BY THE MANUFACTURER. IF YOU HAVE QUESTIONS, CONTACT THE MANUFACTURER.



BEFORE SERVICING OR CLEANING UNIT, SWITCH POWER OFF AT SERVICE PANEL AND LOCK THE SERVICE DISCONNECTING MEANS TO PREVENT POWER FROM BEING SWITCHED ON ACCIDENTALLY. WHEN THE SERVICED IS CONNECTING MEANS CANNOT BE LOCKED, SECURELY FASTEN A PROMINENT WARNING DEVICE, SUCH AS ATAG, TO THE SERVICE PANEL.



THE UNIT SHOULD NOT BE OPERATED BY CHILDREN OR PERSONS WITH REDUCED PHYSICAL, MENTAL, OR SENSORY CAPACITIES, OR THOSE WITHOUT THE APPROPRIATE TRAINING. THE CHOICE OF UNIT INSTALLATION LOCATION MUST PREVENT UNAUTHORIZED ACCESS BY UNATTENDED CHILDREN.



READ THE USER'S MANUAL BEFORE INSTALLING THE UNIT. INSTALLATION WORK AND ELECTRICAL WIRING MUST BE DONE BY QUALIFIED PERSON(S). WHEN CUTTING OR DRILLING INTO WALL OR CEILING, DO NOT DAMAGE ELECTRICAL WIRING AND OTHER HIDDEN UTILITIES. DO NOT MOUNT ROOM-TO-ROOM FAN IN A FIRE-RATED WALL.



POWER OFF THE POWER SUPPLY PRIOR TO ANY OPERATIONS WITH THE UNIT. THE UNIT MUST BE CONNECTED TO POWER SUPPLY BY A QUALIFIED ELECTRICIAN. THE RATED ELECTRICAL PARAMETERS OF THE UNIT ARE GIVEN ON THE MANUFACTURER'S LABEL.



ANY TAMPERING WITH THE INTERNAL CONNECTIONS IS PROHIBITED AND WILL VOID THE WARRANTY.



INSTALLATION ONLY BY EXPERTS AND ONLY IN ACCORDANCE WITH LOCAL REQUIREMENTS AND NATIONAL ELECTRICAL CODE



**DISCONNECT THE UNIT FROM POWER SUPPLY BEFORE ANY MAINTENANCE OPERATIONS!
MAKE SURE THE UNIT IS DISCONNECTED FROM POWER MAINS BEFORE REMOVING THE PROTECTION.**



**FOLLOWING THE REGULATIONS STIPULATED HEREIN WILL ENSURE A LONG AND TROUBLE-FREE
OPERATION OF THE UNIT**



**USER'S WARRANTY CLAIMS SHALL BE SUBJECT TO REVIEW ONLY UPON PRESENTATION OF THE UNIT,
THE PAYMENT DOCUMENT AND THE USER'S MANUAL WITH THE PURCHASE DATE STAMP**

PURPOSE



CAUTION!
FOR GENERAL VENTILATING USE ONLY.
**DO NOT USE TO EXHAUST HAZARDOUS OR EXPLOSIVE MATERIALS AND VAPORS AS WELL AS
FLAMMABLE MIXTURES, EVAPORATION OF CHEMICALS, STICKY SUBSTANCES, FIBROUS MATERIALS,
COARSE DUST, SOOT AND OIL PARTICLES OR ENVIRONMENTS FAVOURABLE FOR THE FORMATION OF
HAZARDOUS SUBSTANCES (TOXIC SUBSTANCES, DUST, PATHOGENIC GERMS).**
FOR USE IN NON FIRE RATED INSTALLATIONS ONLY.
FOR USE IN ONE- AND TWO-FAMILY DWELLINGS ONLY.

The ventilator is designed to ensure continuous mechanical air exchange in flats, cottages, hotels, cafés and other domestic and public premises. The ventilator is equipped with a regenerator that enables supply of fresh filtered air heated by means of extract air heat energy recovery. The ventilator is designed for wall flush mounting.

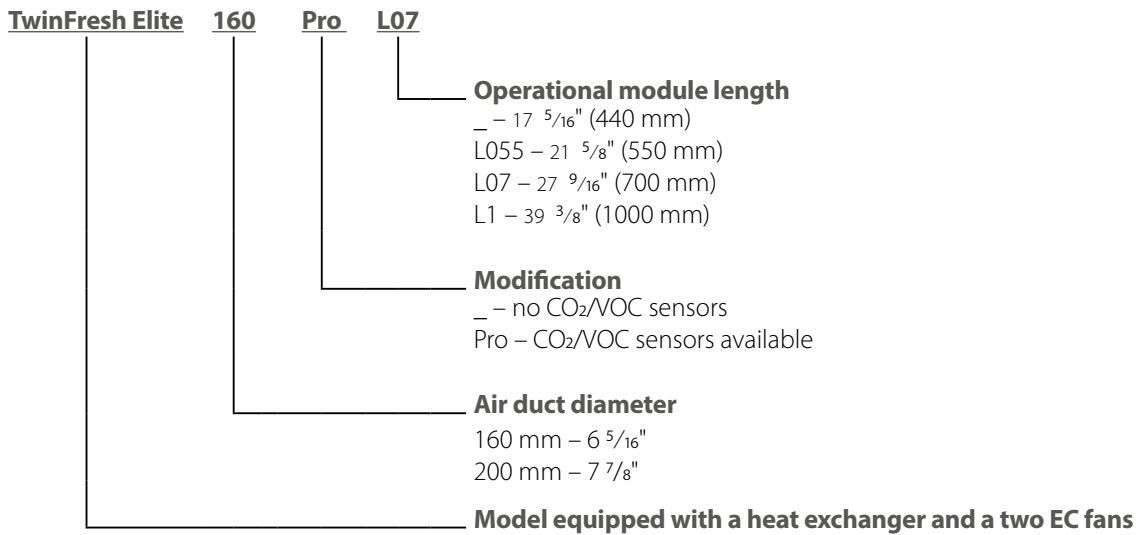
The unit is rated for continuous operation.

Transported air must not contain any flammable or explosive mixtures, evaporation of chemicals, sticky substances, fibrous materials, coarse dust, soot and oil particles or environments favourable for the formation of hazardous substances (toxic substances, dust, pathogenic germs).

DELIVERY SET

Name	Quantity
The unit	1 pc.
Remote control	1 pc.
Mounting kit	1 pc.
Mounting wedges	1 set
Sealer	1 pc.
Mounting template	1 pc.
User's manual	1 pc.
Packing box	1 pc.

DESIGNATION KEY



TECHNICAL DATA

The temperature in the room where the indoor unit of the ventilator is installed must be in the range from +41 °F to +104 °F (from +5 °C to +40 °C) and relative humidity up to 70 % (without humidity condensation). Provide fresh air through the windows.

The temperature of the transported air should be in the range from 19,4 °F to +104 °F (from -7 °C to +40 °C).

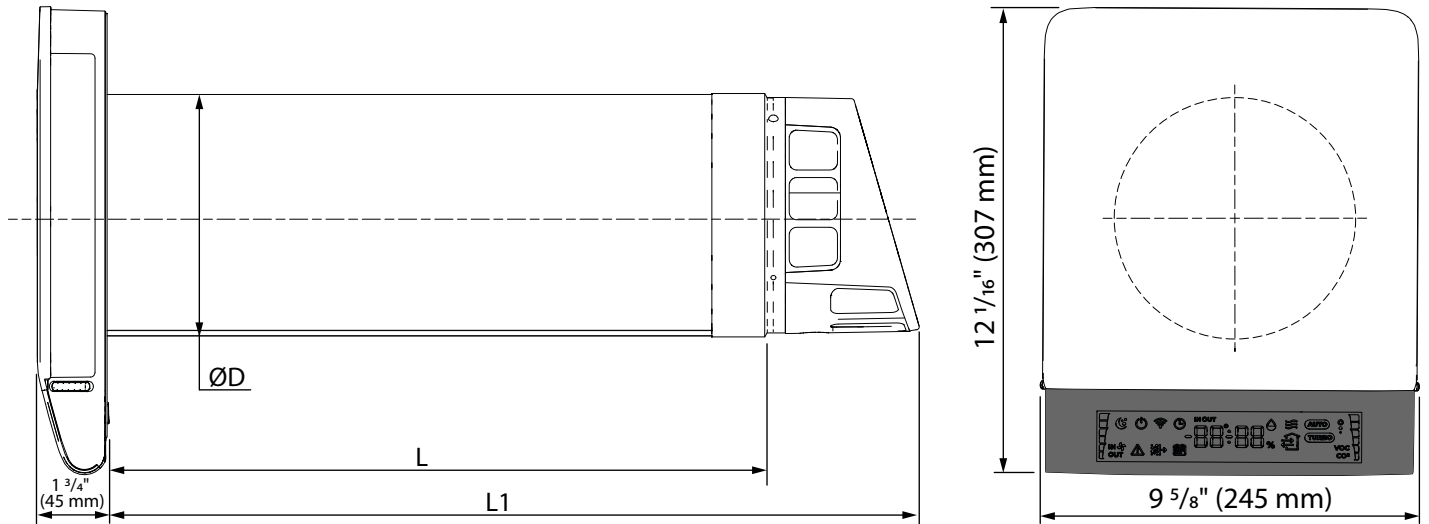
The power consumption of the product depends on the use of the built-in heaters. The power consumption ranges without the use of the heaters (mode 1) and with the use of the heaters (mode 2) are indicated on the label.

The unit is rated as a class II electric appliance.

Ingress protection rating against access to hazardous parts and water ingress is IPX4.

The unit design is constantly being improved, thus some models may slightly differ from those described in this manual.

The figure below shows the overall dimensions of the product.



Model	øD		L		L1	
	[mm]	[in]	[mm]	[in]	[mm]	[in]
TwinFresh Elite 160 (Pro)	162	6 3/8"	440	17 5/16"	540	21 1/4"
TwinFresh Elite 160 (Pro) L055	162	6 3/8"	550	21 5/8"	650	25 9/16"
TwinFresh Elite 160 (Pro) L07	162	6 3/8"	700	27 9/16"	800	31 1/2"
TwinFresh Elite 160 (Pro) L1	162	6 3/8"	1000	39 3/8"	1100	43 5/16"

Model	øD		L		L1	
	[mm]	[in]	[mm]	[in]	[mm]	[in]
TwinFresh Elite 200 (Pro)	206	8 1/8"	440	17 5/16"	540	21 1/4"
TwinFresh Elite 200 (Pro) L055	206	8 1/8"	550	21 5/8"	650	25 9/16"
TwinFresh Elite 200 (Pro) L07	206	8 1/8"	700	27 9/16"	800	31 1/2"
TwinFresh Elite 200 (Pro) L1	206	8 1/8"	1000	39 3/8"	1100	43 5/16"

Technical specifications of the particular model are indicated on the unit casing.



DESIGN AND OPERATING PRINCIPLE

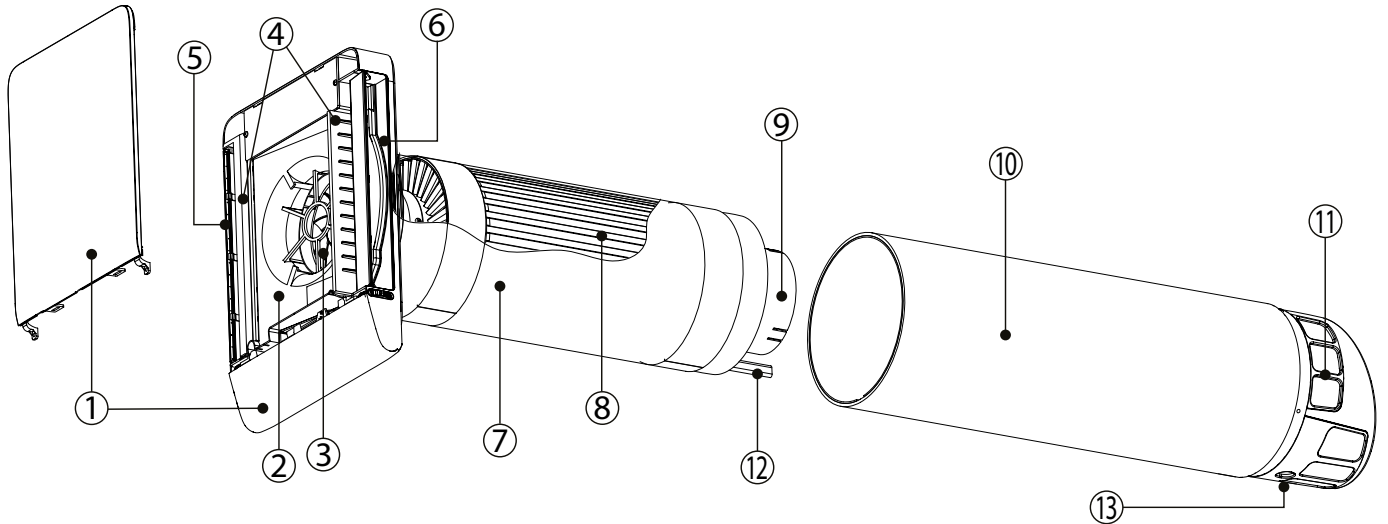
The product consists of an operating module with the indoor unit and external coating.

The operating module contains fans, the heat exchanger, heaters, supply and extract air ducts. Heat exchanger is used to transfer heat energy between the air flows. This is how extract air heat energy is utilized to warm up supply air.

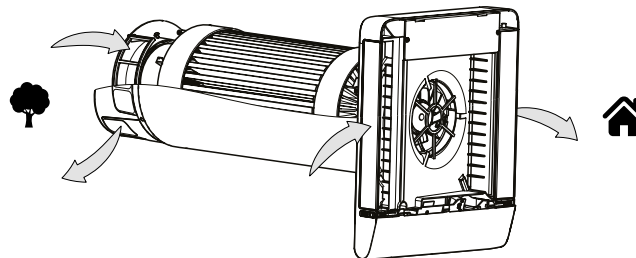
Extract and supply air duct inlets are equipped with rough filters and manual rotating dampers.

The filters are intended to prevent ingress of dust and foreign objects inside the heat exchanger and fans. The rotating dampers can be used to manually shut air ducts when the product is unused.

The external coating has a ventilation hood on the outdoor side intended for directed air removal and preventing water and foreign objects from ingress into the product.



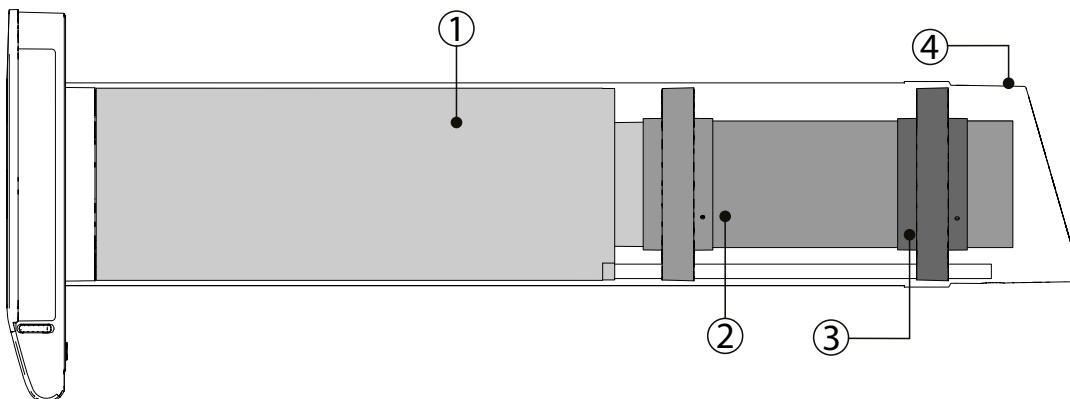
1 – decorative panels; 2 – indoor unit; 3 – supply fan; 4 – filters; 5 – supply duct outlet; 6 – exhaust duct inlet; 7 – film heater; 8 – heat exchanger; 9 – exhaust fan; 10 – external coating; 11 – ventilation hood; 12 – condensate heater; 13 – condensate drain outlet.



Models labelled as L055; L07; L1 feature an air duct extension node.

When using these models, it is possible to manually shorten the product before mounting so that the value L mentioned on the figure in the «Technical data» section equals the wall thickness.

The figure below illustrates the location of an operation module and air duct extension node parts inside the coating.



1 – operating module; 2 – assembled internal air duct extender and the first stabilizing coupling; 3 – second stabilizing coupling; 4 – external coating.

MOUNTING AND SET-UP



READ THE USER'S MANUAL BEFORE INSTALLING THE UNIT



WHEN THE PRODUCT IS INSTALLED IN BUILDINGS, WHERE WIND OVERLOAD IS POSSIBLE, IN PREMISES WITH PASSIVE VENTILATION, FIREPLACES OR PRE-INSTALLED VENTILATION UNITS (EXTRACT FANS, KITCHEN HOOD ETC.) SUPPLY AND EXTRACT AIR IMBALANCE IS POSSIBLE

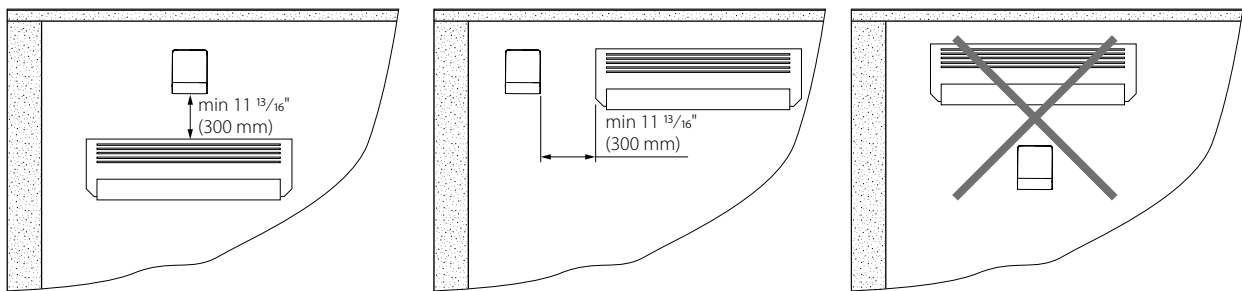
IT MAY CAUSE DRAFTS AND DESTABILIZE TEMPERATURE IN WINTER SEASON. CONTACT QUALIFIED SPECIALISTS TO AVOID DISBALANCE



DO NOT BLOCK THE AIR DUCT OF THE INSTALLED VENTILATOR WITH DUST ACCUMULATING MATERIALS, SUCH AS CURTAINS, CLOTH SHUTTERS, ETC

AS IT PREVENTS AIR CIRCULATION IN THE ROOM

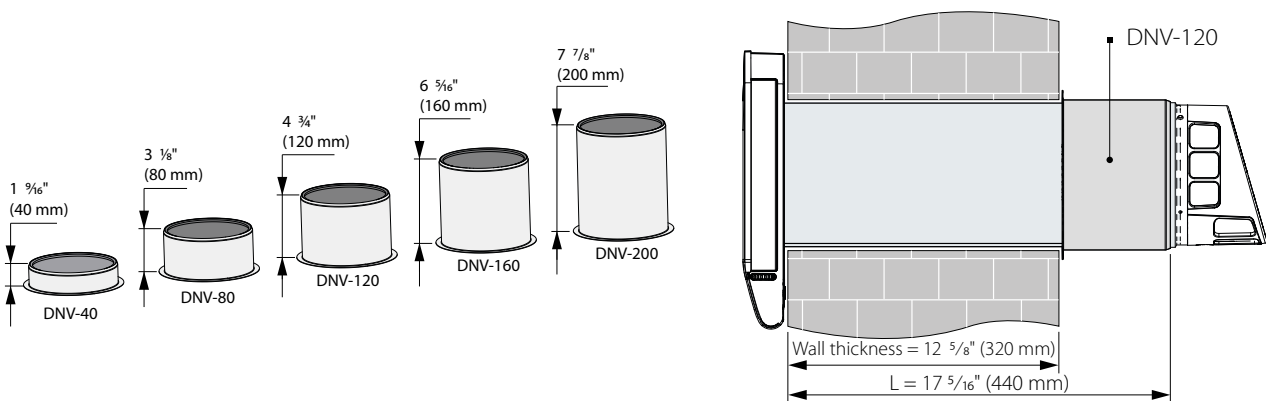
An air conditioner and the product can work in the same room at the same time and complement each other: while the air conditioner cools the air, the product helps to keep the air in the room cool and fresh and, in the same way, keeps the heat generated by the air conditioner in the room during the cold season. If the product is installed in the same room as an air conditioner, ensure that the recommended distance between the two appliances is maintained to ensure that both operate efficiently.



There are two ways to make the product's length and wall thickness match.

If you can access the mounting site from the external wall side, an extension cuff can be used (delivered separately).

The figure below illustrates an extension cuff set and their example of use for the TwinFresh Elite 160/200 (Pro) unit in a wall under 17 5/16" (440 mm) thick.



For as optimal match between the product length and wall thickness as possible, when the external wall side is inaccessible, cut the external coating and extension node for TwinFresh Elite 160/200 (Pro) (L055/07/1) models.

Allowed values for wall thickness are specified in the table below.

Model	Possible wall thickness options when cutting	Possible wall thickness options when using extension cuffs*				
		DNV-40	DNV-80	DNV-120	DNV-160	DNV-200
TwinFresh Elite 160/200 (Pro)	17 ⁵ / ₁₆ " (440 mm)	15 ³ / ₄ " (400 mm)	14 ³ / ₁₆ " (360 mm)	12 ⁵ / ₈ " (320 mm)	11" (280 mm)	9 ⁷ / ₁₆ " (240 mm)
TwinFresh Elite 160/200 (Pro) L055	17 ⁵ / ₁₆ " – 21 ⁵ / ₈ " (440 – 550 mm)	20 ¹ / ₁₆ " (510 mm)	18 ¹ / ₂ " (470 mm)	16 ¹⁵ / ₁₆ " (430 mm)	15 ³ / ₈ " (390 mm)	13 ³ / ₄ " (350 mm)
TwinFresh Elite 160/200 (Pro) L07	17 ⁵ / ₁₆ " – 27 ⁹ / ₁₆ " (440 – 700 mm)	26" (660 mm)	24 ⁷ / ₁₆ " (620 mm)	22 ¹³ / ₁₆ " (580 mm)	21 ¹ / ₄ " (540 mm)	19 ¹¹ / ₁₆ " (500 mm)
TwinFresh Elite 160/200 (Pro) L1	17 ⁵ / ₁₆ " – 39 ³ / ₈ " (440 – 1000 mm)	37 ¹³ / ₁₆ " (960 mm)	36 ¹ / ₄ " (920 mm)	34 ⁵ / ₈ " (880 mm)	33 ¹ / ₁₆ " (840 mm)	31 ¹ / ₂ " (800 mm)

*Delivered separately and installed from the outdoor side.

Algorithm for shortening TwinFresh Elite 160/200 (Pro) (L055/07/1) units

If the wall thickness is equal to the value L of your product, you may start with the step 1 of the unit mounting instruction.

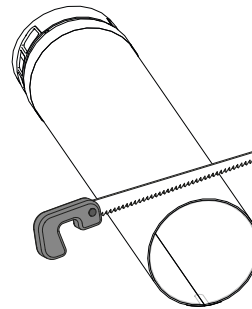
If the L value of your product is greater than the wall thickness, it may be shortened before installation.

You may take the following actions:

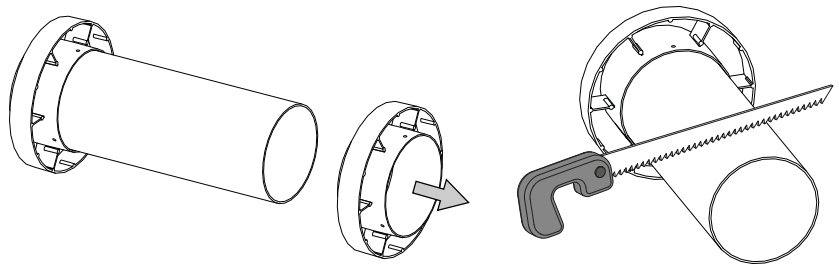
Identify the exact wall thickness in the product installation site.

The shortening length for the product is equal to the difference between the L value of the product and wall thickness.

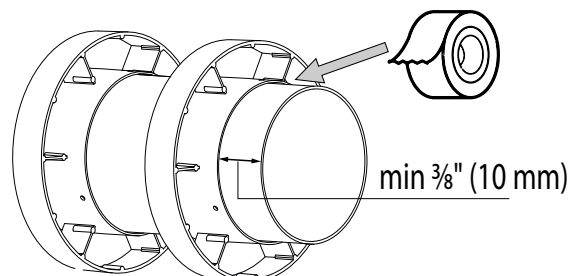
Shorten the external coating.



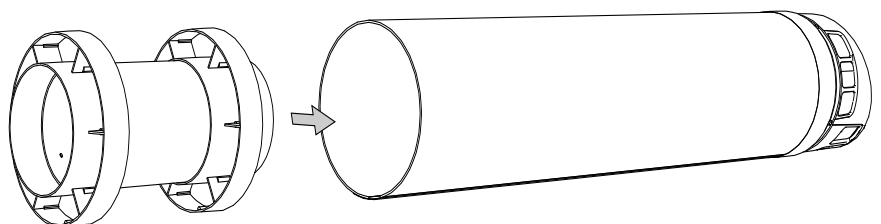
Shorten the extension node spigot for the same length as the external coating.



Put the second stabilizing coupling on the shortened spigot and fix it using adhesive aluminum tape at least $\frac{3}{8}$ " (10 mm) away from the spigot cut.

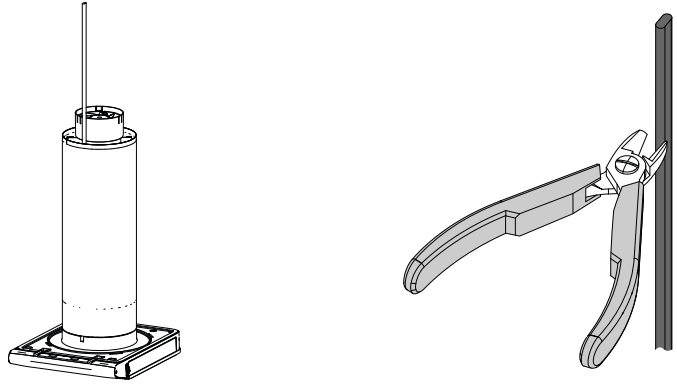


Insert the shortened extension node inside the external coupling to join the air flow distributing node.



To shorten the condensation heater, do the following:

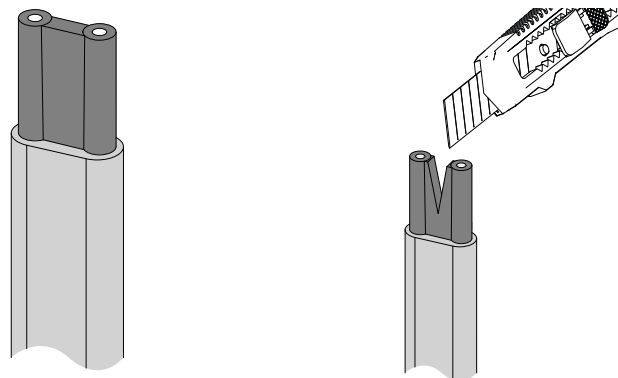
The condensation heater is installed in the operation module, not dismountable.
Position the working module vertically on the table.
Using nippers, remove a piece of the condensation heater of the same length value that was used to shorten the spigots.



Using a knife, remove the external cable coating $\frac{3}{8}$ " - $\frac{9}{16}$ " (10-15 mm) long.

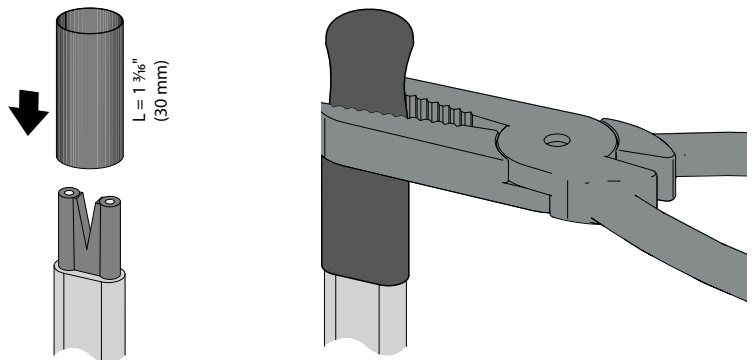
Remove the shielding on the segment using nippers.

Make a cut in the heater resisting material as shown in the figure.



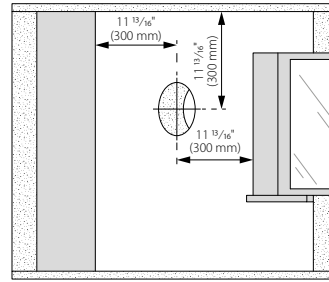
To insulate the heater and make the cut airtight, use the insulating tube with an adhesive layer (included in the delivery set).

Put on a $1\frac{3}{16}$ " (30 mm) long section of it. Fit it using an industrial dryer. Press the overlapping part with pliers.

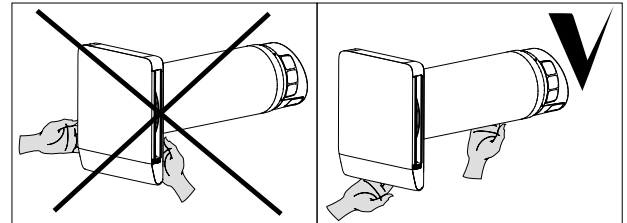
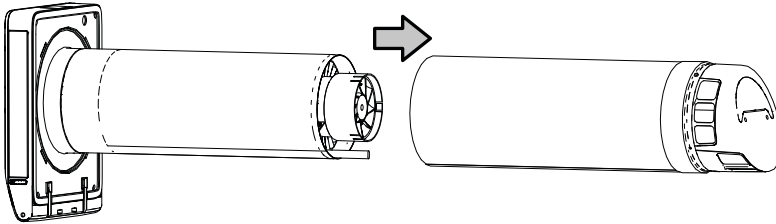


Unit installation

1. Prepare a round core hole in the outer wall 6 3/4" (172 mm) in diameter for TwinFresh Elite 160 models and 8 3/8" (212 mm) in diameter for TwinFresh Elite 200 models.



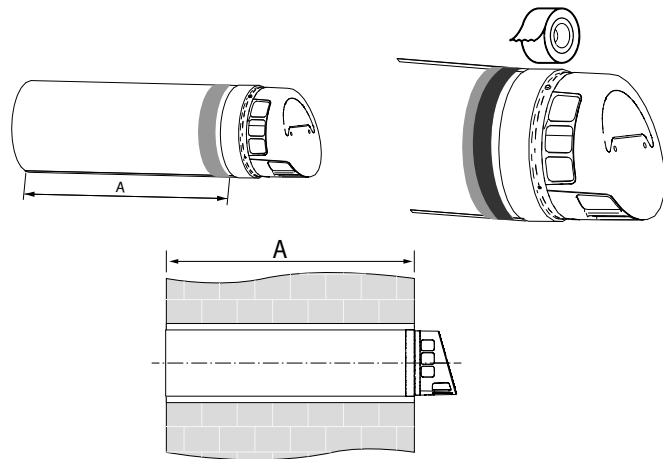
2. Detach the external coating from the operation module.



Warning! Do not connect it to the power mains when detached!

3. Glue the sealant (included in the delivery kit) on the air duct at a distance A (wall thickness) from the indoor end of the air duct.

For anti UV protection, it is recommended to wrap aluminum tape around the sealant.

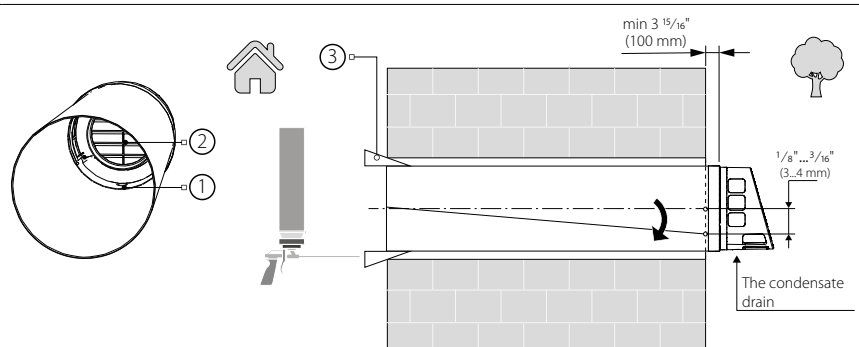


Insert the air duct into the hole so that its cross-section fits the internal wall surface.

Do not block external grilles of air ducts and the drainage hole. Make sure the air duct is inclined using the mounting wedges (pos. 3) from the delivery set. Fill in the gap between the wall and the air duct with non-expanding mounting foam.

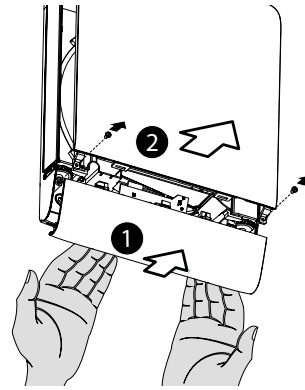
Do not turn the outer ventilation hood upside down. The drainage hole (pos. 1) and the cut in the air duct (pos. 2) must be oriented downward.

Warning! Avoid deforming the air duct with mounting wedges and foam!



4. To remove the bottom panel (pos. 1), pull its downmost end at yourself.

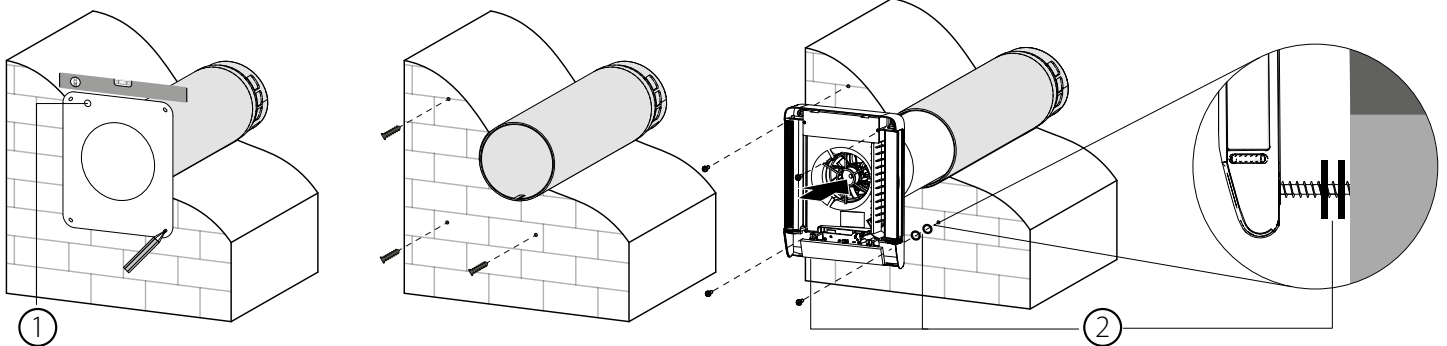
Remove the top decorative panel (pos. 2) from the operation module by unscrewing the screws.



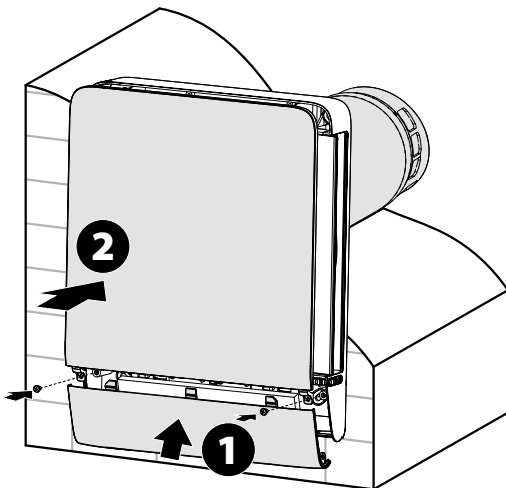
5. Put the mounting template on the wall. Align it using the level. Afterward, mark the openings to insert dowels from the mounting kit and drill the holes of required depth.

When wiring, mark the cable outlet site (pos. 1). Pull the power cord through to the marked site.

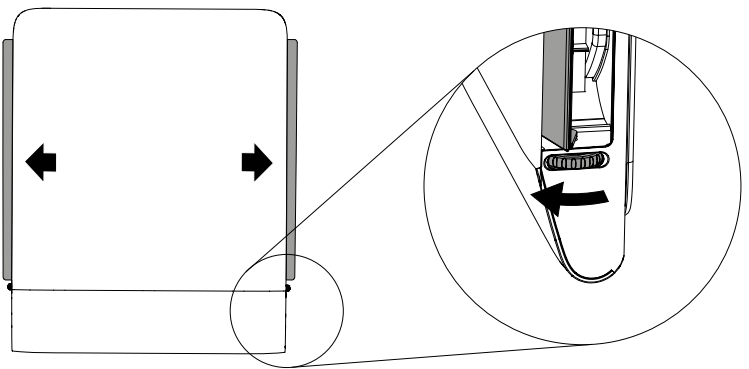
6. Install the operation module into the duct. Fix the back part of the indoor unit using screws. To avoid deforming parts of the indoor unit while tightening the bottom screws, use washers (pos. 2) from the delivery set.



7. Install decorative panels after connecting.

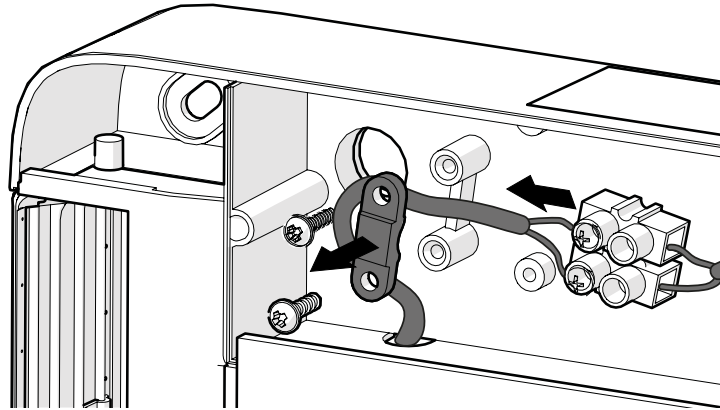


8. Open air inlets before turning on the system. 9. If an air inlet is not open, and the unit is operating, it may cause damage and malfunction of the unit.

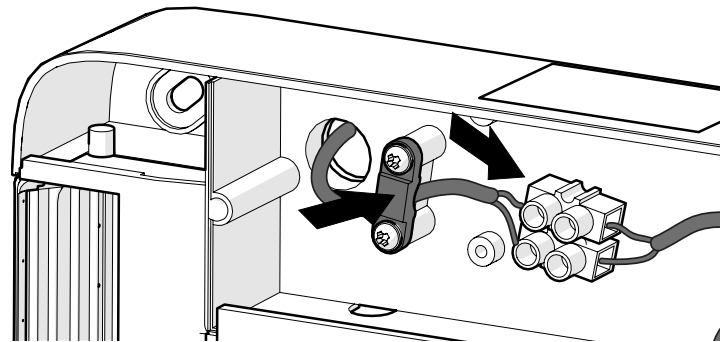


CONNECTION TO POWER MAINS


The unit is rated for connection to power mains with the parameters specified in the “Technical data” section. The unit must be connected using the power cord with a plug pre-installed at the factory, or fixed wiring. To connect to fixed wiring, do the following:
 remove the cable with the plug;



connect the cable to fixed wiring.



WARNING! Do not connect the product via any type of speed controller - thyristor, autotransformer, frequency controller, etc.



THE PRODUCT CONSISTS OF ELEMENTS THAT ARE AN INTEGRAL PART OF THE PRODUCT

THE CORRECT OPERATION OF THE PRODUCT IS ONLY POSSIBLE IN THE CONFIGURATION AND DESIGN SUPPLIED BY THE MANUFACTURER

IN THE EVENT OF INTERFERENCE WITH THE PRODUCT DESIGN OR CHANGES TO THE WIRING DIAGRAM, THE MANUFACTURER IS NOT RESPONSIBLE FOR THE PRODUCT'S SERVICEABILITY AND DOES NOT ASSUME ANY WARRANTY OBLIGATIONS

UNIT CONTROL

The product can be controlled using the remote control, a smartphone app via Wi-Fi and the Google Assistant.

Before turning on the unit, open the rotating dampers on the indoor part of the unit.

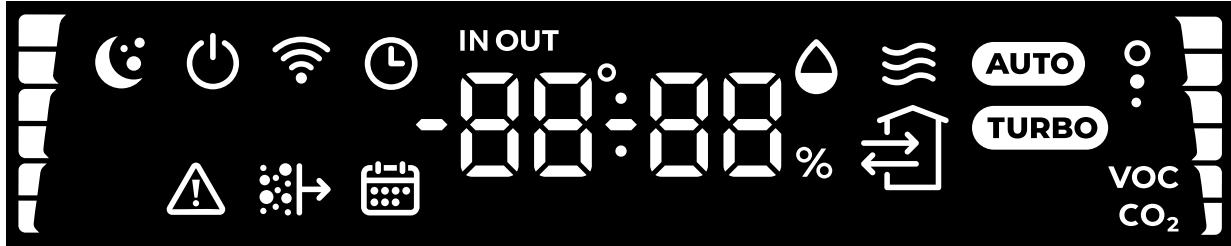
After turning off the unit, the dampers may be left open to use the unit in passive ventilation mode. The dampers may also be closed do avoid drafts.

System display description

The display appearance is illustrated in the diagram below.

Display indication may differ depending on the system configuration.

The display is configured via the smartphone app.



The screen displays such information as time, temperature, humidity, or all data one by one. You can also choose a temperature sensor to be displayed (outdoor, supply, indoor) and CO₂ or VOC sensors.

The bar to the right-hand side displays the fan speeds. The bar to the left displays air quality.

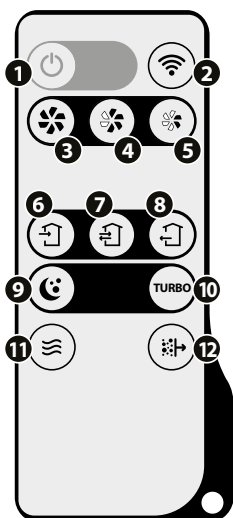
	- Error indicator		- Supply only / Recovery only / Extraction only indicator
	- Filter replacement indicator		- Timer
	- Night mode indicator		- Calendar
	- Heating indicator (film heater)		- Indoor / outdoor temperature
	- Auto function indicator		- Wi-Fi indicator
	- Turbo function indicator		- On / Off indicator
	- Frost protection mode indicator		- Air quality / CO ₂ concentration indicator

Description of the remote control

The function of the remote control buttons is shown in the figure below.

When the product is turned on using the **ON/OFF** button on the remote control, it will operate in the mode in which it was turned off.

The functions of the buttons may vary and depend on the system configuration, for details please refer to this manual for each function



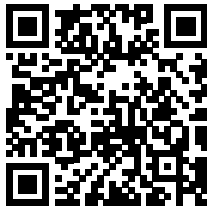
- 1 - Turning ON/OFF
- 2 - Wi-Fi connection mode between the product and smartphone
- 3-5 - Changing speeds
- 6-8 - Supply only / Recovery only / Extraction only
- 9 - Night timer. Speed 1 (8 hours)
- 10 - Turbo timer. Speed (hours)
- 11 - Heater activation (film heater)
- 12 - Resetting the filter replacement timer.
To reset the filter timer, press and hold the button for 3 seconds until it beeps.
Reset is also available in the smartphone app.

To reset to factory settings, hold the button 1 for 10 seconds until it beeps.

Connecting your smartphone device to the product

You can download the app by following the link to the App Store or Play Market, or by using QR codes.

[Vents Home – App Store](#)



[Vents Home – Play Market](#)



Wi-Fi technical data

Standard	IEEE 802.11b/g/n
Frequency band [GHz]	2.4
Transmission power [mW] (dBm)	100(+20)
Network	DHCP
WLAN security	WPA, WPA2

To start controlling the product, first connect to it as a Wi-Fi access point with the name FAN: + 16 characters of the ID number indicated on the control board and on the product body.

Wi-Fi access point password: 11111111.

In the app, you can configure the product for connection via your home Wi-Fi network and via a cloud server.

There is a setup mode to reset the Wi-Fi password or to connect to the product to change settings.

When using a smartphone to control the unit, some functions may operate differently after updates. Some points of this instruction may become irrelevant in case of software updates.

Wi-Fi indicator on the front panel:

Flashes rapidly	Connection issues
Flashes slowly	Setup Mode is active
Stays continuously lit	Wi-Fi is connected to the home network
Does not light up	Wi-Fi works in the access point mode or is turned off by the user via the smartphone app

The main modes, functions, settings available in the smartphone application are as follows:

On/Off. Turning the product on or off.

Speed switch: 1, 2, 3

Selecting the appropriate fans speed. It is controlled using the buttons on the remote control or in the smartphone app.

Ventilation direction: supply, exhaust, recovery.

Selecting the air flow direction. It is controlled using the buttons on the remote control or in the smartphone app.

Weekly schedule

It is activated using the smartphone app. It has the lowest priority. It is used to set the product to operate according to a schedule. To ensure that the mode works properly, make sure that the date and time are set correctly.

Night mode

The minimum and quietest operating mode of the system, which is designed for nighttime operation.

It is activated with the button on the remote control or in the smartphone app.

Turbo mode

It is activated by pressing the button on the remote control or in the smartphone app. This mode sets the highest fan speed. The corresponding light indicator on the dashboard is lit up.

Auto mode

This mode ensures a gradual increase in the fan speed relative to the currently selected speed based on the worst indicator (RH, CO₂, VOC)*. The corresponding indicator on the dashboard is lit up.

Air quality change diagram (30 days): room temperature, RH, CO₂, VOC*.

The sensors installed in the product are not a metrologically accurate means of measurement. The sensors are designed to monitor changes in air quality and temperature conditions to control the system accordingly. The IAQ index is determined based on the VOC sensor.

*Presence of CO₂, VOC sensors depends on the unit model.

The indoor air quality (IAQ) classification index for volatile organic compounds in the air is shown in the table below.

IAQ	Air quality	Impact (long-term)	Recommended action
0–50	Excellent	Clean air; the best for well-being	No action required
51–100	Good	Does not cause irritation of the mucous membranes and respiratory tract and does not affect well-being	No action required
101–150	Slight contamination	Possible deterioration of well-being	Ventilation is recommended
151–200	Medium contamination	More significant irritation of the mucous membranes and respiratory tract is possible	Increase fresh air ventilation
201–250	Heavy contamination	Exposure can cause negative effects such as headaches	Optimize ventilation
251–350	Very heavy contamination	More serious health problems are possible	If this level is reached even without people in the room, the source of contamination should be identified; increase ventilation and reduce the time people spend in the room.
> 351	Extreme contamination	Possible headaches, additional neurotoxic effects	It is necessary to identify the source of contamination, avoid staying in the room and ventilate as much as possible

Heat exchanger frost protection

The unit has an algorithm to protect the heat exchanger from frost in winter season.

According to the algorithm, if heat exchanger frost danger is detected, gradual supply fan speed decrease (until it stops), gradual extract fan speed increase, or automatic heater power-on may be initiated.

Indication of active frost protection mode is displayed on the screen and in the smartphone app.

If the frost danger is still persistent after these action are taken, "Frost threat" alarm may appear.

If the frost threat alarm stays active for 30 minutes, the "Frost" failure occurs and the unit stops.

Heating up

The unit has a built-in electric heater, which can be used to increase supply air temperature.

The heater autonomously turns on when the frost protection algorithm is active and if the outdoor air temperature is below +39,2 °F (+4 °C), and the indoor temperature is under +75,2 °F (+24 °C). If the outdoor temperature is higher than +39,2 °F (+4 °C), the heater may be turned on or off with a remote control button or via the smartphone app.

When the heater is on, the corresponding indicator on the screen will turn red. This information also is displayed in the smartphone app. The temperature sensor measuring error is ±35,6 °F (±2 °C).

Filter replacement timer

A filter replacement timer can be set up. This function roughly indicates how dirty the filter is so that it can be cleaned or replaced. After the set time has elapsed (90 days by default), the filter replacement indicator appears.

Light sensor for automatic display brightness change

To ensure the product's ease of use in the dark, multiple indication brightness levels are set up. Display indication brightness is adjusted automatically, it can also be changed or turned off via the smartphone application.

Possible faults, their warnings and troubleshooting are specified below.

FAULTS		WARNINGS	
1	Fans fault. The unit stops. The indicator and the app display a fault notification. Eliminate the cause of the unit's stop.	1	Air filter needs maintenance. The unit continues operating. Maintenance is required. The notification can be dismissed via the remote control or smartphone app.
2	Frost. The unit stops. The fault occurs if the frost threat notification stays active for 30 min.	2	Sensor fault. The unit continues operating, but any faulty sensor-related automatic control functions will be disabled.
		3	Frost threat. The unit continues operating. The notification is caused during air exchange operation mode if the air temperature behind the air exchanger in the extract air duct is below +35,6 °F (±2 °C). Supply and extract air imbalance. It may be caused by any other operating ventilation units (fans, kitchen hoods, etc.), passive ventilation, drafts, fireplace, outdoor wind overload. Turn off the unit and close the manual shutters. Fix the cause of the imbalance if possible.

In case of simultaneous ventilator's operation in mutually exclusive operating modes, the mode priority is the following (selected autonomously):

1. Night or Turbo
2. Standby
3. Auto
4. Weekly schedule
5. Normal mode

TECHNICAL MAINTENANCE



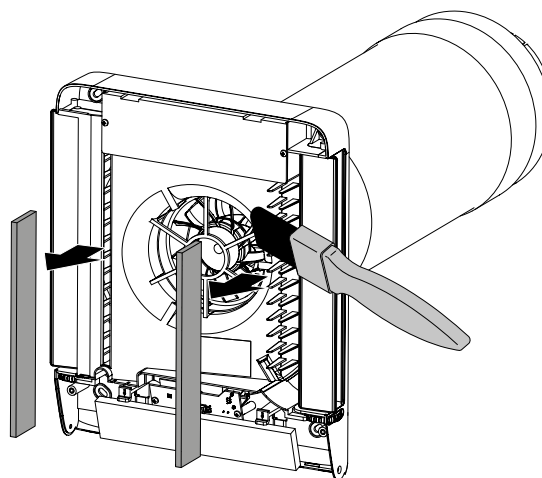
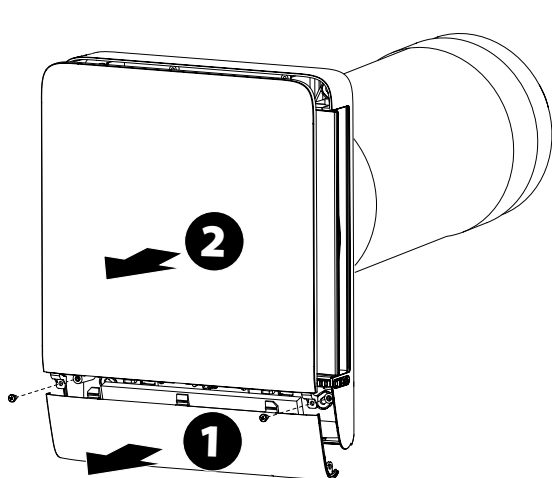
DISCONNECT THE PRODUCT FROM THE POWER SUPPLY BEFORE PERFORMING ANY MAINTENANCE WORK

Maintenance of the ventilator means regular cleaning of the ventilator surfaces of dust and cleaning and replacement of the filters. To access the filters, remove the decorative panels from the work unit.

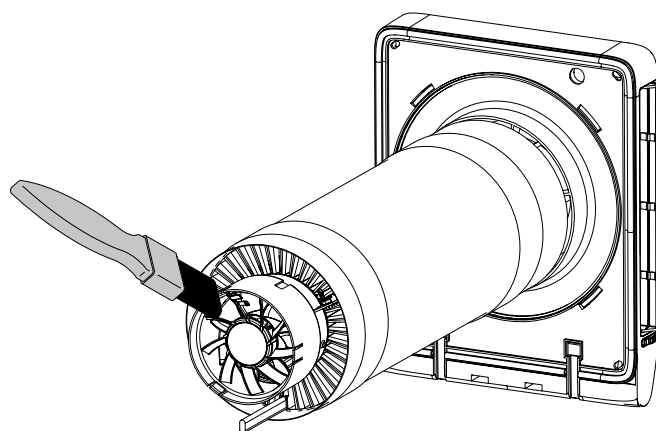
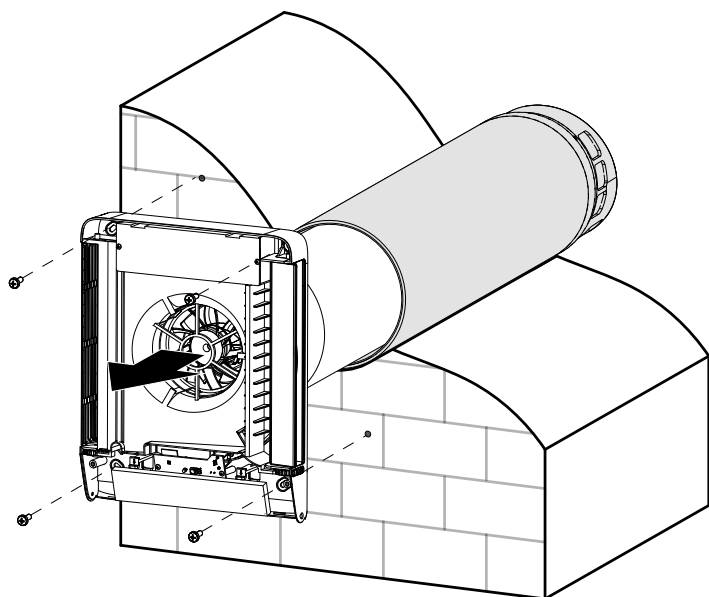
Remove the filters.

Clean the filter regularly as it is polluted, but at least once every 3 months.

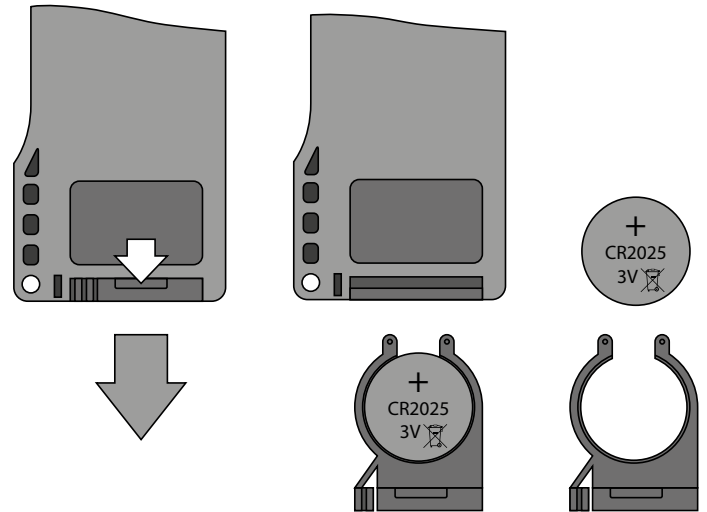
- The filter must be washed and dried, then reinserted into the air intake when dry.
- Vacuum cleaning is allowed.
- Filter service life is 3 years.
- To purchase new filters, contact the Seller.



To access the main assemblies for service, follow these steps: Remove the front panel from the work module; unscrew the four screws holding the indoor unit in place, remove it from the air duct.



If necessary, the remote control battery may be replaced.
 No response of the unit for pressing the remote control buttons indicates the need to replace the battery.
 The battery type is CR2025.
 Remove the holder with the battery from the bottom part of the remote control.
 Replace the battery and install the holder with a new battery back into the remote control.



POSSIBLE REASONS AND TROUBLESHOOTING

Problem	Possible reasons	Troubleshooting
When switching on the ventilator, the fan does not start.	No power supply.	Make sure the power supply line is connected correctly, otherwise troubleshoot the connection error.
	The motor is jammed, the impeller blades are soiled.	Turn the ventilator off. Troubleshoot the motor jam and impeller clogging. Clean the blades. Restart the ventilator.
Circuit breaker tripping during the ventilation unit start-up.	Overcurrent as a result of short circuit in the electric line.	Turn the ventilator off. Contact the Seller for further information.
Low air flow.	Low set fan speed.	Set higher speed.
	The filters, the fan or the regenerator are clogged.	Clean or replace the filter. Clean the fan and the regenerator.
Noise, vibration.	The impeller is clogged.	Clean the impeller.
	Loose screw connection of the unit casing or the outer ventilation hood.	Tighten the screws of the ventilator or the outer ventilation hood.

STORAGE AND TRANSPORTATION REGULATIONS

- Store the unit in the manufacturer’s original packaging box in a dry closed ventilated premise with temperature range from +41 °F to + 104 °F (from +5 °C to + 40 °C) and relative humidity up to 70 %.
- Storage environment must not contain aggressive vapors and chemical mixtures provoking corrosion, insulation, and sealing deformation.
- Use suitable hoist machinery for handling and storage operations to prevent possible damage to the unit.
- Follow the handling requirements applicable for the particular type of cargo.
- The unit can be carried in the original packaging by any mode of transport provided proper protection against precipitation and mechanical damage. The unit must be transported only in the working position.
- Avoid sharp blows, scratches, or rough handling during loading and unloading.
- Prior to the initial power-up after transportation at low temperatures, allow the unit to warm up at operating temperature for at least 3-4 hours.

MANUFACTURER'S WARRANTY

Production meets standard operating requirements in the USA and Canada.

Vents US warrants to the original purchaser of the unit that it will be free from defects in materials or workmanship for a period of 24 months from the date of original purchase. The Vents US warrants to the original purchaser of the unit that the integrated control unit will be free from defects in materials and workmanship for a period of 24 months from the date of original purchase.

THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

During the stated warranty period, Vents US will, at its option, repair or replace, without charge, any product or part which is found to be defective under normal use and service. This warranty does not cover (a) normal maintenance and normal service or (b) any products or parts which have been subject to misuse, negligence, accident, improper maintenance or repair (other than by Vents US), faulty installation or installation contrary to recommended installation instructions. Labor to remove and replace products is not covered. The duration of any implied warranty is limited to the time period specified for the express warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

VENTS US OBLIGATION TO REPAIR OR REPLACE, AT VENTS US OPTION, SHALL BE THE PURCHASER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS WARRANTY. VENTS US SHALL NOT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH PRODUCT USE OR PERFORMANCE.

Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty supersedes all prior warranties. If proof of sales date is absent, warranty period is calculated from the production date. The unit can be exchanged at the following address:

Vents-US
400 Murray Road, Cincinnati, OH 45217, USA
Tel: 1-888-640-0925, 513-583-5786, Fax: 513-268-4597
E-mail: support@ventsus.com
www.vents-us.com

Please follow guidelines in this manual for product problem-free operation.



FOLLOWING THE REGULATIONS STIPULATED HEREIN WILL ENSURE A LONG AND TROUBLE-FREE OPERATION OF THE UNIT



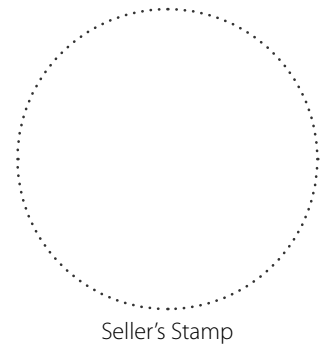
USER'S WARRANTY CLAIMS SHALL BE SUBJECT TO REVIEW ONLY UPON PRESENTATION OF THE UNIT, THE PAYMENT DOCUMENT AND THE USER'S MANUAL WITH THE PURCHASE DATE STAMP

CERTIFICATE OF ACCEPTANCE

Unit Type	Single Room Heat Recovery Ventilation Unit
Model	
Serial Number	
Manufacture Date	
Quality Inspector's Stamp	

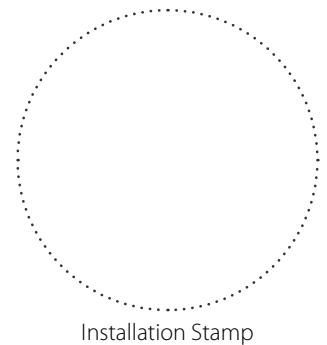
SELLER INFORMATION

Seller	
Address	
Phone Number	
E-mail	
Purchase Date	
This is to certify acceptance of the complete unit delivery with the user's manual. The warranty terms are acknowledged and accepted.	
Customer's Signature	



INSTALLATION CERTIFICATE

The _____ unit is installed pursuant to the requirements stated in the present user's manual.	
Company name	
Address	
Phone Number	
Installation Technician's Full Name	
Installation Date:	Signature:
The unit has been installed in accordance with the provisions of all the applicable local and national construction, electrical and technical codes and standards. The unit operates normally as intended by the manufacturer.	
Signature:	



WARRANTY CARD

Unit Type	Single Room Heat Recovery Ventilation Unit
Model	
Serial Number	
Manufacture Date	
Purchase Date	
Warranty Period	
Seller	

